

# Schoolcraft County Public Transit

**John Stapleton, Director**  
**335N East Road**  
**Manistique, MI 49854**  
**(906)341-2111**  
**Fax: (906)341-2113**  
**Email: SCPT@chartermi.net**

**906-341-2111**

**On the go for  
30 Years**

**1980 - 2010**

**LET US DO THE  
DRIVING!**

**7 Buses and 2 Vans**



**Let our professional  
drivers get you there on  
time!**

**We offer Curb to Curb  
service within  
Schoolcraft County**

**7:30 a.m. until 5 p.m. Just call our dispatcher!**

**HOURS OF  
OPERATION**



**Monday thru Friday  
Except Holidays**



**Lift Equipped Buses  
Available**

# **FARES**

## **City of Manistique**

**\$2.00**

## **Outside of Manistique City Limits**

*Manistique to Town Line Road*

*Manistique to Thompson/Moose Lodge*

*Manistique to Stony Cut (M-94)*

**\$4.00**

## **Beyond**

**Up to 10 miles: \$4.00**

**10 to 20 miles: \$6.00**

**20 to 30 miles: \$8.00**

**30 to 40 miles: \$10.00**

**Over 40 miles \$30 per Hour or \$7.50 per Quarter Hour**

**Fares for Seniors (55 and over), Disabled, and Students K-12 are at half price. Pre School Children 5 years of age or younger ride free when accompanied by a fare paying adult.**

*Package Delivery – Normal Fare*

## **A. GENERAL PUBLIC RIDER**

Schoolcraft County Public Transit (SCPT) provides Demand Response Service for shopping, medical appointments, a ride to work, visiting and other activities within Schoolcraft County that you would like to attend. Our buses travel throughout Schoolcraft County daily and provides equal opportunity for all riders to participate and benefit from all transportation services without regard to race, color, religion, sex, national origin, or disability. Curb-to-curb public transportation in Schoolcraft County for all persons desiring that service. (Curb-to-curb service means that riders are picked up at the curb and not in a private drive). SCPT does, however, allow the use of private drives to accommodate individuals who are mobility impaired. Such private drives must be easily accessible (circular or turn-around capabilities) and must be well maintained, clear of snow and obstacle free. **IN NO EVENT WILL THE SCPT DRIVER ENTER THE HOME TO ASSIST PASSENGERS. FAMILY MEMBERS AND/OR ASSISTANTS ARE EXPECTED TO ASSIST THE PASSENGER WITH SPECIAL NEEDS IN AND OUT OF THE HOME.** Our drivers may assist the rider to safely enter or exit our vehicle.

- Demand Response Service can be compared to taxi service with the exception that several additional customer pick-ups/drop-offs may be made prior to arriving at your destination.
- All riders are expected to adhere to the policies of SCPT that will ensure safe peaceful and comfortable transportation for all. In an effort to enhance the consistency and affirmation of this goal, the following are the necessary responsibilities of the rider:
  - The passenger is available to board or exit the SCPT vehicle per their request for service.
  - The passenger pays their appropriate fare upon boarding, or has made prior suitable arrangements through SCPT.
  - The passenger's language, presence, and demeanor does not disrupt the safety, peace, and comfort of other riders or SCPT employees.

- No vandalism or destruction of SCPT property.
- The consumption of food and beverages is prohibited.
- No tobacco products and/or illegal drugs.
- Driver's instructions are to be complied with in a prompt and courteous manner.
- No shirts, no shoes, no service.
- SCPT will not transport a passenger with open and /or oozing sores. Wounds must be properly and safely covered.
- A passenger may not be allowed on a vehicle if his or her body odor or physical hygiene will disturb the reasonable comfort of other passengers or transit staff. A passenger will be given notice and an opportunity to correct the odor or hygiene problem prior to discontinuing riding privileges, unless in the judgment of transit staff, that person places existing passengers in extreme discomfort or is considered a health risk for others.

**This section means:**

- Passengers shall not verbally or physically endanger, or in any way disturb the other passengers and SCPT employees by way of unacceptable language, refusal to take direction from the SCPT employee, or threat of physical force.
- Passengers shall not commit indecent or immoral acts or have an inability to control bodily functions while on the bus.
- Passengers shall not be inebriated to the point of inability to board the bus independently.
- Drivers who refuse to transport a rider shall notify the dispatcher, who will then alert medical or law enforcement assistance to resolve the issue or remove the passenger(s) from the SCPT vehicle. Passengers who cannot conduct themselves according to the above standards are subject to removal from the SCPT vehicle, suspension, or termination of services. SCPT shall make every attempt, through management and its employees, to provide and maintain service. SCPT will work to solve problems through education, negotiation, or general corrective processes.

**B. GRIEVANCE PROCEDURE**

- Passengers who have a complaint about suspension or termination of services should initially seek a resolution with the Director. If the passenger is not satisfied with the Director's resolution or the complaint is against the Director, then the Board of Directors may be contacted, in writing, within five (5) business days following the director's decision.

**C. "NO-SHOW"**

- SCPT has a twenty (30) minute window. This means the bus can be at your pick up point ten (15) minutes before or ten (15) minutes after your pre-arranged time. However, upon arrival, a "no-show" creates a burdensome and unnecessary expense and inconvenience to other riders.

**Therefore:**

- An SCPT driver will wait three (3) minutes from the time of arrival. If no passenger materializes, and with communicated release by the dispatcher, the vehicle may proceed. The rider will be noted on the driver's log sheet as a "no-show" along with the driver's arrival and departure time from the point of origin.

## Did You Know...

Schoolcraft County Public Transit (SCPT) provides safe and affordable transportation for a normal lifestyle for those who cannot drive for whatever reason, and those who choose not to drive at affordable rates. Since its formation in 1980,

SCPT has returned millions of dollars in State and Federal gas tax moneys to Schoolcraft County. Without a public transit provider this money would go elsewhere.

While receiving government subsidies SCPT continues to operate in a businesslike manner, which has allowed increasing passenger loads and maintaining reasonable fare structure.

SCPT maintains a total of 9 vehicles, at their facility located in Manistique, MI.

SCPT provides regular employment to over 13 individuals, creating economic opportunity and meaningful jobs in the public sector. SCPT maintains a total of 9 vehicles

In 2009 SCPT provided 33,545 rides; a 6.6% increase over the previous year.

Fares do not pay the full cost of SCPT operations.

SCPT funding sources are:

16% Federal funds

35% State funds

49% Local funds (23% fare boxes & 26% Millage)

Continued local millage support allows the daily services to be priced in a manner that enables those who are in need of the services to be able to afford it.

SCPT requests a millage once every 5 years to meet operational expenses.



